

CRYSTAL
TECHNOLOGIES LIMITED



2025

COMPANY PROFILE

ABOUT US

Crystal Technologies was established in 2012 to address a gap in the ICT industry. The company provides customized solutions tailored to the specific needs of its clients.

Since its inception, Crystal Technologies has aimed to deliver high-quality ICT solutions that help clients achieve their business goals. The company has served various well-known brands and government institutions, including Safaricom, Equity Bank, Kenya Commercial Bank, Ministry of Education, Ministry of ICT, Kenya Ports Authority, and Huduma Centre. Our commitment to quality has earned us recognition and praise from numerous satisfied clients.

Crystal Technologies continues to focus on providing appropriate solutions for clients' infrastructure and security requirements.



Our Vision

To be the leading cybersecurity partner in Africa, enabling businesses to thrive by delivering world-class protection against cyber threats.

Our Mission

To provide cutting-edge, proactive, and customized cybersecurity solutions that ensure the safety, resilience, and continuity of our clients' operations.

Our Core Values

- **Excellence:** We are committed to delivering the highest quality solutions and services.
- **Innovation:** We leverage the latest technologies to stay ahead of emerging threats.
- **Integrity:** We uphold transparency, trust, and ethical practices in all our engagements.
- **Customer Focus:** We prioritize our clients' needs, tailoring solutions to their unique challenges.
- **Resilience:** We empower businesses to recover quickly and effectively from cyber incidents.



CORPORATE PHILOSOPHY

Our corporate philosophy establishes the fundamental principles of our management system. Our operational and performance standards translate the corporate. We preserve a high level of business ethics characterized by integrity and honesty in all business actions.

Assured Services. Client satisfaction matters very much to us and we take it very seriously. We do not over-promise but rather we over-deliver.

Quality Expertise. You have over 20 qualified and certified technicians at your disposal who have the capabilities to meet all your I.T. requirements.

Tailored Services. We build powerful and customized I.T. solutions and support systems that underpin the daily operations of your business.

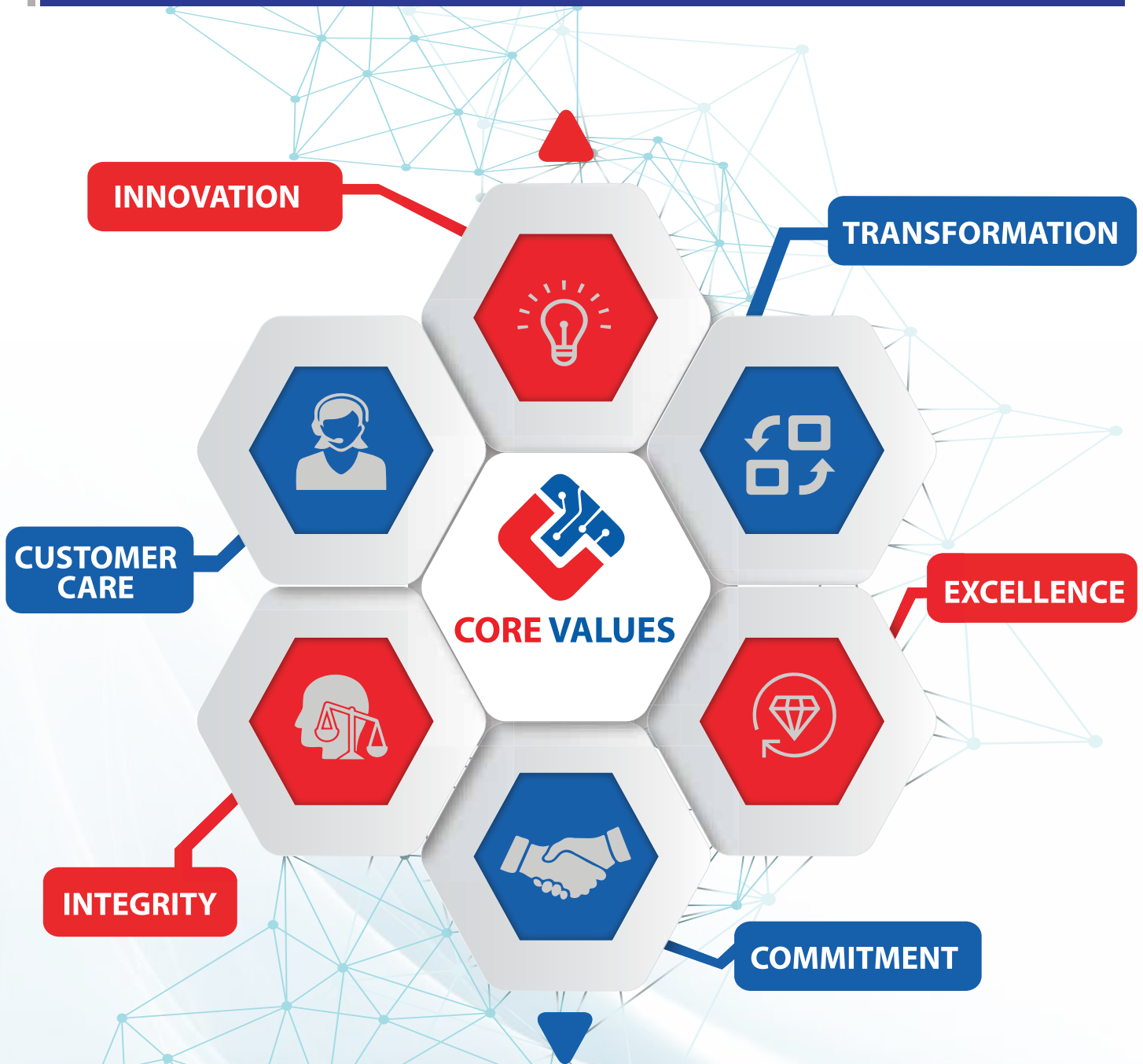
Proactive Approach. Our service philosophy is proactive, not reactive. With the state of the art technology, we ensure your business is always running with no downtime.

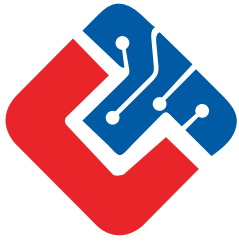
Our Vision: Africa's leading provider of premium integrated information technology solutions

Our Mission: To create value for our stakeholders through integrated information technology solutions



CORPORATE VALUES





CRYSTAL
TECHNOLOGIES LIMITED

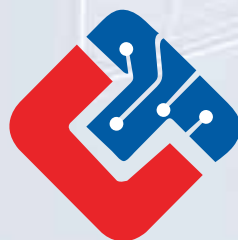
CYBER SECURITY PORTFOLIO



INTRODUCTION

Over 10 years ,Crystal Technologies Limited has been able to build on its long experience to cater for its customer's cyber security needs and challenges using cutting edge solutions and services.

With the rise in cybercrimes attributed to the digital transformation, what are the odds for a simple organization to survive and thrive in this environment? How can one survive with an undersized I.T. team, with minimal cybersecurity investments, with few or no cybersecurity experts that could detect, investigate, and respond to advanced targeted attacks? Crystal Technologies Limited maintains a pool of highly-skilled and certified specialists within the cybersecurity docket with the expertise to handle your I.T. Security needs .



CRYSTAL
TECHNOLOGIES LIMITED

1. INCIDENT RESPONSE AND FORENSIC SERVICES

Detect, contain and recover from cybersecurity incidents with speed and precision.

Our Incident Response team works collaboratively with organizations to handle critical security incidents — resolving immediate issues and implementing a long-term solution to stop recurrences. The IR team takes an intelligence-led, teamwork-driven approach to investigations, blending real-world incident response and remediation experience with cutting-edge technology.

Respond quickly to security incidents to stop breaches from disrupting business operations and return to normal business operations faster with the following advantages:

- Flexible Technology Deployment
- Immediate Threat Visibility
- Identity Threat Detection
- Active Threat Containment
- Accelerated Forensic Analysis
- Real Time Response and Recovery
- Threat Hunting and Monitoring
- Managed Detection and Response

CREATING A **SECURITY** INCIDENT PLAN



2. SOC SERVICES



Our Soc Analysts Monitor Customer's Network For Security Events, And Triage And Escalate Threats.



Monitor

Threat Intelligence monitoring the environment



Detect

24/7/365 security operations
Security event monitoring



Investigate

- Alert Triage
- Incident Analysis and Validation



Respond

- Escalate incidents to local teams
- Consultation for remediation and containment



I.T CONSULTANCY SERVICES

- I.T Audit and Security Assessment
- I.T Policy Development
- Regulatory Framework Development.
- I.T Procedure Development

3. ENDPOINT RECOVERY SERVICES

Recover from a breach with speed and precision and get back to business faster with our Endpoint Recovery Services.




4. MANAGED DETECTION AND RESPONSE



Be more resilient with 24/7/365 premium support, managed XDR, and incident response services. Flexible support coupled with expert monitoring and threat analysis alleviate overstretched teams.

5. NETWORK SECURITY AUDIT



Crystal Technologies provides scanning that helps your organization secure your data, eliminate vulnerabilities, track fixes and avoid common misconfiguration mistakes. The assessment will help you identify the blind spots giving hackers easy access to your data, find out if your security can withstand a cyber-attack, and ensure you're not leaving sensitive data where attackers can easily find it. In addition to the Easy-to-understand reports, we shall offer recommendations on the correct security solution that you need to invest in.

The network security audit provides answers to the following key questions:

- In view of the ever-changing cybersecurity landscape, how do you ensure your team's work (as far as security is concerned) is audited against an up to date framework?
How does your team check for vulnerabilities and weaknesses in your network?
- In case issues are identified/ detected, is there a guide for fixing/ resolving the issues or they have to figure it out on their own?
- How do you identify what shortcuts your engineers are taking that are leaving you vulnerable?
- How do you see how your team is making progress toward your security initiatives?
Do you, for example, have an easy to understand report.
- We have observed that assessments aimed at selling antivirus, SIEMs, Firewalls and support contracts are not objective and may not give an accurate report of your security posture. How do you ensure you do NOT fall culprit of such?
- In cases where there exists endpoint security solutions(Antiviruses), how do you ensure the security agents are running, upto date and correctly configured?
- Without running a dark web scan, how do you identify exploitable passwords in your network?

6. CYBER SECURITY AWARENESS TRAINING



Data breaches cost organisations millions of money per breach. 82% of breaches involve the human element. Data protection, therefore, starts with ensuring cyber-awareness among the employees.

Crystal Technologies limited offers security awareness training campaigns to employees with the aim of making them become the best defense against cybercrime. Get everything you need to turn the tide against phishing threats in one comprehensive, automated and affordable solution. The solution includes the following:

- An extensive set of pre-made phishing simulation kits to let you get phishing campaigns up and running in minutes
 - Ready-to-use training videos in eight languages – English, Dutch, French, German, Italian, Portuguese, Spanish (Iberian/European) and Spanish (Latin) – help employees recognize and deflect the latest threats
 - Effective security and compliance training delivered in bite-sized pieces with quizzes that measure knowledge retention
 - Insightful reporting that demonstrates the results and value of security training
- Painless campaign management and automated training delivery through a personalized, user-friendly training portal

MANAGED I.T. SERVICES

Benefit from our superior I.T. services that support the success of your organization. Leverage on the right technology through:

- Professional support
- Proactive Maintenance – Patch Management & Monitoring
- Managed Cyber Security Services
- Managed Backup and Disaster Recovery Services
- Managed Unified Communications (3CX)
- Managed Web Services
- Network as a Service
- Infrastructure Support
- Virtual CIO Services and Consulting



UNIFIED COMMUNICATIONS

Offering you an all in one communication hub that improves efficiency, reduces cost and enhances internal and external collaboration

- IP Telephony
- Contact Center
- Video Conferencing
- Mobility
- Managed Unified Communications



SOFTWARE SOLUTIONS

I.T software solutions that are customized to fit your business needs, improve efficiency, drastically reduce errors and increase productivity and profits.

- Business Applications
- School systems
- Payment Gateways
- Fintech solutions
- System Integrations



NETWORK SOLUTIONS

We deliver network and infrastructure solutions that future proof your business. Solutions that reduce operational costs and increase connectivity.

- Structured Cabling
- CCTV Cameras Installation
- Video Surveillance & Analytics
- Biometrics and Access Control
- Storage Solutions
- SDWAN, LAN, WLAN
- Network as a Service



WEB SOLUTIONS

Be part of the digital world aided by our outstanding, professional and fully services web Services.

- Web Development and Design
- Domain Registration
- Web Hosting
- Email Services
- Digital Marketing
- Managed Web Services



DATA CENTER SOLUTIONS

Our future-proof DC solution helps enterprises tap into the real value of data, accelerate digital transformation and promote the development of the digital economy.

- Server Virtualization
- Server Hosting
- Data center Architecture Design
- Colocation Services
- Network as a Service



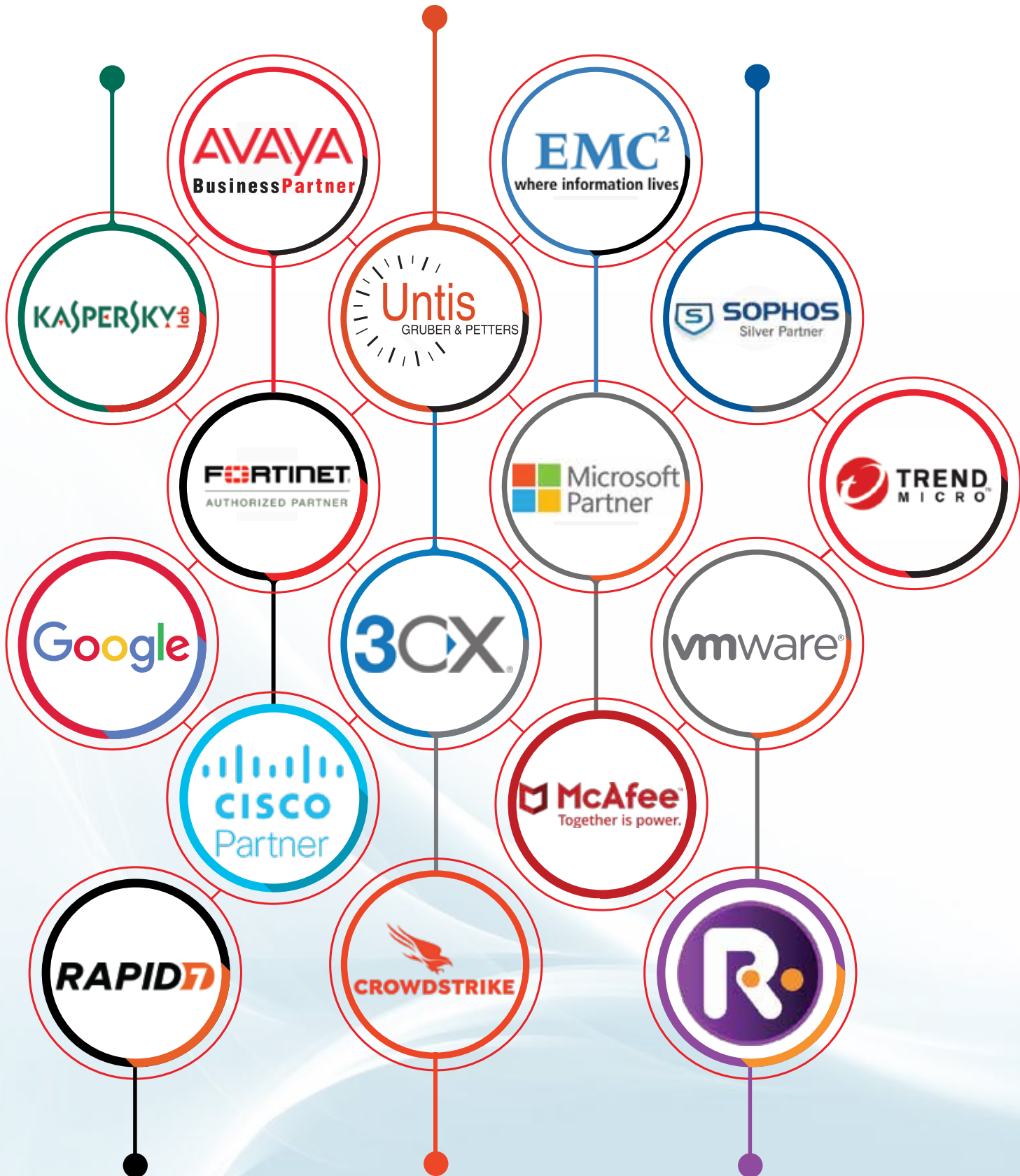
BUSINESS CONTINUITY AND CLOUD SERVICES

Back-up your organization's data to a secure cloud storage that is accessible to authorized users only. With us, you get world-class cloud infrastructure that ensures security, reliability, availability.

- Offsite Backup (cloud) Management
- Disaster Recovery
- Email Backup Solutions
- File & Folder Backup
- High Availability



OUR PARTNERS



SOME OF OUR CLIENTS

Crystal Technologies is proud to have served and continue supporting Kenya's leading organizations.



MINISTRY OF EDUCATION

Our partnerships with these industry leaders are a testament to our expertise, reliability, and ability to deliver results.

CONTACT US

Crystal Technologies Limited,
7th Floor, KMA Centre, Upperhill,
Tel: +254111180000
Email: info@crystaltech.co.ke
Website: www.crystaltech.co.ke



@crystaltechke



@crystaltechke



@Crystal Technologies Limited

